



Algores Way,
 Wisbech,
 Cambs,
 PE13 2TQ
 Tel: 01945 587584

MAIL ORDER FORM

Name:.....

Address:.....

.....

Telephone Number:.....

Email Address:.....

STYLE NAME	STYLE COLOUR	QUANTITY	ITEM PRICE	TOTAL PRICE

****IMPORTANT NOTE! WE NO LONGER ACCEPT PAYMENT VIA CHEQUE****
 Payment should be made via credit/debit card, cash or postal orders

ALL GOODS ARE SOLD STRICTLY ON THE TERMS & CONDITIONS SHOWN BELOW

- 1) All orders will be dispatched by royal mail Recorded Delivery, we will endeavor to complete all orders within 24 hours when paid by card, postal orders or cash, delays or non-availability will be advised providing the correct contact details have been supplied to us by you.
- 2) We are unable to supply wigs or hairpieces on approval or credit. All orders must be accompanied by payment in full.
- 3) For hygiene reasons we are unable to exchange or refund payment on wigs or hairpieces that have been worn, cut, brushed or restyled unless found to be faulty. All merchandise must be returned in the same perfect condition as when supplied.
- 4) All returns must be completed within 14 days from receiving the goods, no refunds or exchanges will be accepted after this time (Please see returns section on page 2)
- 5) All debit/credit cards used must be registered to the delivery address. If you need goods sending to a different address, please supply this alternative address along with the address to where the card is registered to when ordering, by letter, fax or e-mail. WE MUST HAVE BOTH ADDRESSES IN WRITING
- 6) If after 2 wigs have been sent to you, you still do not like the colours or styles we do recommend an appointment as no further wigs will be sent out
- 7) PLEASE NOTE WE NO LONGER ACCEPT CHEQUES OR POSTAL ORDERS**



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DELIVERY CHARGES

Telephone & Posted orders

2 nd Class Recorded Delivery	£5.50
Special delivery weekdays before 1PM	£12.50
Special delivery weekdays before 9.30AM	£27.50
Special delivery Saturday before 1PM	£16.50
Special delivery Saturday before 9.30AM	£30.00
Europe invoice value £0 - £999.99	£12.00
Rest of world invoice value	£18.00

Order on our web site www.wigs4u.co.uk for FREE delivery for orders over £50.00. £3.75 postage charge for orders under £50.00 (UK ONLY)

If your order is very urgent we recommend the use of Royal Mail Guaranteed Next Day Insured Special Delivery Service within the UK, Next day Special Delivery is available within the UK as an additional service option (Channel Islands 48hrs) **Note * Special Delivery service fee is non-refundable in the event of any items being returned.**

RETURNS

It is important that you read in full the following returns conditions before returning any item. Please do not return merchandise that does not fully comply with the conditions of purchase below as full refunds will not be given.

We support Consumer Protection (distance selling) regulations and in line with this, we offer a refund within 14 days of receipt of your wig or hairpiece. Goods may be returned in this time as long as you have notified us of your intention to return the wig using the above link. For hygiene reasons we are unable to refund payment on wigs, hairpieces and headwear that have been worn, cut, brushed or restyled. Any item returned smelling of smoke or perfume or showing signs of makeup will not be accepted for credit. All returns must be completed within 14 working days of receipt of merchandise and contain a note of the original invoice number or a copy of the original invoice. No refunds will be accepted without the original invoice number being provided or after 14 working days of receipt of merchandise has elapsed unless the goods are found to be faulty. Some styles may require the fringes or sides to have a small amount of trimming to achieve the desired style you require, however, once a wig has been cut we cannot refund it. All goods are inspected prior to dispatch and must be returned in the same new condition as received by you, these must be complete with hang tags and hair nets. All returns costs incurred are the responsibility of the

purchaser; we therefore suggest that all returned goods are sent to us by an insured method such as Special Delivery which provides you with compensation in the event of an item being lost.